

# **Access Statement For Millbeck**

## **Introduction**

We aim to cater for the needs of as many visitors as possible, although children and pets are unfortunately prohibited. The following statement is a summary of our provision in our 3 bedroom bed and breakfast. If you have any specific questions please feel free to call us and we will endeavour to help.

## **Pre-Arrival**

- Our telephone number is 015394 45392
- Our email address is [info@themillbeck.co.uk](mailto:info@themillbeck.co.uk)
- Our website is [www.themillbeck.co.uk](http://www.themillbeck.co.uk) which contains a map to download.
- There is a bus stop 200m away with services to Kendal, Keswick and Barrow. There are more frequent services to Bowness, Ambleside and Grasmere.
- The train station is 400m away. Although direct trains to Manchester do run, most services involve changing at Oxenholme(The Lake District) after a 20m journey for Main Line services.
- There are many local taxi services (details below), we can make a booking for you.

## **Arrival & Car Parking Facilities**

- Normally there are spaces on either side of the road that fronts the house. Space at the back of the house is available by prior arrangement for more secure parking for up to 4 cars.
- There is no nearby dropped kerb.
- We can assist guests with luggage.
- Windermere is a few minutes walk away, all the usual shops and services are there - please ask for details.

## **Main Entrance & Reception**

- The front gate has a step of 18cm and is 37cm wide. It has a latch and leads via a brick laid path to the front door.
- The front door has a step of 10cm and is 80cm wide. There is a further storm lip of 7cm. The door has a lever handle.

- The porch is laid with Hessian and leads to a stone step of 13cm. This also has a further lip of 7cm.
- The inner door has a round door handle and a push button bell that is 58cm off the ground. The door is 80cm wide.
- On entering our home the hallway is 97cm wide narrowing to 71cm for the radiator and furniture.

### **Public Areas - General (Internal)**

- The corridors on this and all other floors are well lit with emergency lighting on 24/7.
- There is a short pile carpeting throughout the house with the exception of the breakfast room (details below).
- There are 14 stairs to a small landing where you turn 180' to a further 2 stairs.
- The stairs are 17cm high, 27cm deep and 74cm wide with a solid wood handrail to the left hand side.
- All doors are heavy self closing fire doors.

### **Public Areas - WC**

- Not available

### **Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe**

- Breakfast is served in a room on the ground floor, there are no steps.
- Guests gather around one table with an underspace of 62cm by 144cm. The height of the table is 81cm.
- There are chairs without arms that can be moved.
- The floor is a wood veneer.
- We do not play background music in any area of the B&B.
- By prior arrangement we are happy to accommodate any food intolerances or allergies and vegetarian preferences.

### **Laundry.**

- Not available

### **Shop**

- Not available

## **Treatment room/s**

- Not available

## **Leisure Facilities**

- Not available

## **Outdoor Facilities**

- Not available

## **Conference & Meeting Rooms, Banqueting, Clubs, Entertainment**

- Not available

## **Bedrooms**

- There are 3 bedrooms. Two on the first floor and one on the second floor.
- The door widths for the Standard Room are 72cm. The double bed is 56cm high. The TV with DVD has remote control. There is a short piled carpet. There is an en-suite shower room.
- The door widths for the 4 Poster Room are 72cm. The double bed is 56cm high. The TV with DVD has remote control. There is a short piled carpet. There is an en-suite shower room.
- The Deluxe Double Room is up a further 15 stairs.
- The door widths for the Double Deluxe Room are 72cm. The double bed is 64cm high. The TV with DVD has remote control. There is a short piled carpet. There is an en-suite shower room.

## **Bathroom, Shower-room & WC [Ensuite or Shared]**

- In the Standard Room the door opens outward.
- Free floor space clear of the door is 92cm by 115cm.
- The double sized shower cubicle has an edge that is 23cm high.
- The basin has clear underspace and is 83cm high.
- The toilet is 40cm high.
- In the 4 Poster Room the door opens outward.
- Free floor space clear of the door is 70cm by 86cm.

- The double sized shower cubicle has an edge that is 23cm high.
- The basin has clear underspace and is 83cm high.
- The toilet is 40cm high.
- In the Deluxe Double Room the door opens outward.
- Free floor space clear of the door is 120cm by 120cm.
- The double sized shower cubicle has an edge that is 23cm high.
- The basin has clear underspace and is 86cm high.
- The toilet is 40cm high.

### **Self-Catering Kitchen**

- Not available

### **Caravans, Holiday Homes & Twin Units**

- Not available

### **Touring Facilities (Holiday Parks)**

- Not available

### **Boats - Narrow Boat, Cruiser & Hotel Boat**

- Not available

### **Attractions (Displays, exhibits, rides etc.)**

- Not available

### **Grounds and Gardens**

- There is a tiny landscaped space in front of the house that is laid in brick and stone.
- This area has bench.
- There is a local park 250m away. Beyond this is Common Land and the entire National Park including the Dales Way nearby.

### **Additional Information**

- Mobile reception is generally good though very patchy throughout the Lake District.

- Evacuation is through the front door on hearing the alarm. If you require assistance for evacuating please notify us on arrival.
- By law we are a non-smoking property.

## **Contact Information**

- Address: Millbeck, 44 Ellerthwaite Road, Windermere, CUMBRIA LA23 2BS
- Telephone: (00 44) 15394 45392
- Fax: Not available
- Email: [info@themillbeck.co.uk](mailto:info@themillbeck.co.uk)
- Website: [www.themillbeck.co.uk](http://www.themillbeck.co.uk)
- Hours of operation: We are open all year and since the B&B is our home it is occupied 24/7. Telephone calls welcomed between 8.00 and 22.00
- Emergency number: Not available
- Local public transport numbers: [www.traveline.org.uk](http://www.traveline.org.uk)
- Local accessible taxi numbers: B-Line Taxis 015394 44644 / Lakes Taxis 015394 / Abacus Taxis 015394 88285
- The Librayr which is pen from 09.30 every day except Wednesday and Sunday has access to the Internet and the usual Library Services. It is about 200m away.

## **Future Plans**

- Having just bought the property and upgraded the emergency system at a cost of £9000, we are unable to contemplate further plans at this time.

**We welcome your feedback to help us continuously improve if you have any comments please phone 015394 45392 or email [info@themillbeck.co.uk](mailto:info@themillbeck.co.uk)**